


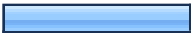




# Hamilton County Housing Needs Assessment Resident Survey





## 1. Which community do you live in?

|  |  | Response<br>Percent | Response<br>Count |
|--|--|---------------------|-------------------|
| A. Arcadia   |  | 0.0%                | 0                 |
| B. Atlanta   |  | 0.0%                | 0                 |
| C. Carmel  |  | 0.0%                | 0                 |
| D. Cicero  |  | 0.0%                | 0                 |
| E. Fishers   |  | 0.0%                | 0                 |
| F. Noblesville   |  | 0.0%                | 0                 |
| G. Sheridan  |  | 0.0%                | 0                 |
| H. Westfield   |  | 100.0%              | 18                |
| Other (please specify township or another description) |  | 0.0%                | 0                 |
| answered question                                      |  |                     | 18                |
| skipped question                                       |  |                     | 0                 |



## 2. Which best describes your household?

|  |   | Response<br>Percent | Response<br>Count |
|--|---|---------------------|-------------------|
| A. Single person   |  | 27.8%               | 5                 |
| B. Single person over age 65                                 |   | 0.0%                | 0                 |
| C. Single parent with children under 18 at home              |   | 0.0%                | 0                 |
| D. Married couple (no children)                              |  | 5.6%                | 1                 |
| E. Married couple over age 65                                |  | 5.6%                | 1                 |
| <b>F. Married couple with children under 18 at home</b>      |  | <b>55.6%</b>        | <b>10</b>         |
| G. Unmarried couple (no children)                            |   | 0.0%                | 0                 |
| H. Unmarried couple over age 65                              |  | 5.6%                | 1                 |
| I. Unmarried couple with children under 18 at home           |   | 0.0%                | 0                 |
| J. Intergenerational (3 or more generations living together) |   | 0.0%                | 0                 |
| answered question  |   |                     | <b>18</b>         |
| skipped question   |   |                     | <b>0</b>          |


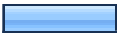


### 3. What type of home do you live in?

|                                 |  | Response<br>Percent | Response<br>Count |
|---------------------------------|--|---------------------|-------------------|
| A. Single family house          |  | 94.4%               | 17                |
| B. Duplex                       |  | 0.0%                | 0                 |
| C. 3-4 unit building            |  | 0.0%                | 0                 |
| D. 5+ unit building (apartment) |   | 5.6%                | 1                 |
| E. Mobile home                  |  | 0.0%                | 0                 |
| Other (please specify)          |  | 0.0%                | 0                 |
| answered question               |  |                     | 18                |
| skipped question                |  |                     | 0                 |





### 4. Do you own or rent your home?

|   |  | Response<br>Percent | Response<br>Count |
|---|--|---------------------|-------------------|
| A. Own, with mortgage                     |  | 82.4%               | 14                |
| B. Own, no mortgage                       |   | 17.6%               | 3                 |
| C. Rent                                   |  | 0.0%                | 0                 |
| D. Neither, living with others            |  | 0.0%                | 0                 |
| E. Neither, living in shelter or homeless |  | 0.0%                | 0                 |
| answered question                         |  |                     | 17                |
| skipped question                          |  |                     | 1                 |






## 5. How long have you lived in your current home?

|                         |   | Response<br>Percent | Response<br>Count |
|-------------------------|---|---------------------|-------------------|
| A. Less than six months |   | 0.0%                | 0                 |
| B. Six months to 1 year |  | 11.1%               | 2                 |
| C. 1-3 years            |  | 16.7%               | 3                 |
| <b>D. 4-10 years</b>    |  | <b>38.9%</b>        | <b>7</b>          |
| E. 10+ years            |  | 33.3%               | 6                 |
| answered question       |   |                     | <b>18</b>         |
| skipped question        |   |                     | <b>0</b>          |







## 6. How would you describe the area where you live?

|   |   | Response<br>Percent | Response<br>Count |
|---|---|---------------------|-------------------|
| A. Rural area   |  | 16.7%               | 3                 |
| B. Small town   |  | 5.6%                | 1                 |
| <b>C. Suburban neighborhood with houses only</b>                      |  | <b>50.0%</b>        | <b>9</b>          |
| D. Suburban neighborhood with a mix of houses, shops and businesses   |  | 27.8%               | 5                 |
| E. Urban residential neighborhood with a mix of houses and apartments |   | 0.0%                | 0                 |
| F. Downtown city with a mix of offices, apartments, shops             |   | 0.0%                | 0                 |
| G. Unsure   |   | 0.0%                | 0                 |
| answered question   |   |                     | <b>18</b>         |
| skipped question  |   |                     | <b>0</b>          |



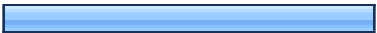

## 7. How much is your monthly rent/mortgage payment?

|                                 |   | Response<br>Percent | Response<br>Count |
|---------------------------------|---|---------------------|-------------------|
| A. Less than \$300 per month    |   | 0.0%                | 0                 |
| B. \$300-399 per month          |   | 0.0%                | 0                 |
| C. \$400-499 per month          |   | 0.0%                | 0                 |
| D. \$500-599 per month          |  | 7.1%                | 1                 |
| E. \$600-749 per month          |  | 7.1%                | 1                 |
| F. \$750-999 per month          |  | 28.6%               | 4                 |
| <b>G. \$1000-1499 per month</b> |  | <b>42.9%</b>        | <b>6</b>          |
| H. \$1500 per month or more     |  | 14.3%               | 2                 |
| answered question               |   |                     | <b>14</b>         |
| skipped question                |   |                     | <b>4</b>          |









## 8. What is your household income (all sources)?

|                                |  | Response<br>Percent | Response<br>Count |
|--------------------------------|--|---------------------|-------------------|
| A. Less than \$10,000 per year |  | 0.0%                | 0                 |
| B. \$10,000 - \$14,999         |  | 0.0%                | 0                 |
| C. \$15,000 - \$24,999         |  | 0.0%                | 0                 |
| D. \$25,000 - \$34,999         |  | 0.0%                | 0                 |
| E. \$35,000 - \$49,999         |   | 12.5%               | 2                 |
| F. \$50,000 - \$74,999         |   | 25.0%               | 4                 |
| <b>G. \$75,000 - \$99,999</b>  |   | <b>37.5%</b>        | <b>6</b>          |
| H. \$100,000 - \$149,999       |   | 6.3%                | 1                 |
| I. \$150,000 - \$199,999       |   | 6.3%                | 1                 |
| J. \$200,000 or more           |  | 12.5%               | 2                 |
| answered question              |  |                     | <b>16</b>         |
| skipped question               |  |                     | <b>2</b>          |





## 9. What does housing mean to you? (check all that apply)

|  |  | Response<br>Percent | Response<br>Count |
|--|--|---------------------|-------------------|
| A. Access to schools                     |   | 38.9%               | 7                 |
| <b>B. Basic Shelter</b>                  |  | <b>83.3%</b>        | <b>15</b>         |
| C. Long-term investment                  |   | 55.6%               | 10                |
| D. Neighborhood/connections to neighbors |   | 55.6%               | 10                |
| Other (please specify)                   |  | 0.0%                | 0                 |
| answered question                        |  |                     | <b>18</b>         |
| skipped question                         |  |                     | <b>0</b>          |








**10. Have you experienced any of the following in the past two years? (check all that apply)**

|  |   | Response<br>Percent | Response<br>Count |
|--|---|---------------------|-------------------|
| A. Difficulty paying rent/mortgage   |    | 8.3%                | 1                 |
| B. Difficulty paying utilities   |    | 8.3%                | 1                 |
| C. Dissatisfaction with local services (trash pick-up, street maintenance) |    | 25.0%               | 3                 |
| D. Inability to make needed repairs/improvements to your home              |    | 25.0%               | 3                 |
| E. Overcrowding  |   | 0.0%                | 0                 |
| F. Signs of disinvestment  |    | 25.0%               | 3                 |
| <b>G. Unkempt houses in my neighborhood</b>                                |    | <b>33.3%</b>        | <b>4</b>          |
| H. Vandalism   |  | 8.3%                | 1                 |
| Other (please specify)   |  | 25.0%               | 3                 |
| answered question  |   |                     | 12                |
| skipped question   |   |                     | 6                 |

### 11. What changes do you plan to make in the next 3-5 years? (check all that apply)









|   |   | Response Percent | Response Count |
|---|---|------------------|----------------|
| A. Move to a more affordable house(i.e. downsize) |  | 11.1%            | 2              |
| B. Purchase a home for the first time             |   | 0.0%             | 0              |
| C. Relocate to another area                       |  | 5.6%             | 1              |
| D. Upgrade to a larger or nicer home              |  | 16.7%            | 3              |
| E. No change                                      |  | 66.7%            | 12             |
| answered question                                 |   |                  | 18             |
| skipped question                                  |   |                  | 0              |

### 12. What are the barriers to homeownership in Hamilton County? (check all that apply)






|  |   | Response Percent | Response Count |
|--|---|------------------|----------------|
| A. Ability to secure financing/credit problems |  | 16.7%            | 3              |
| B. Cost of housing/Affordability               |  | 44.4%            | 8              |
| C. Coming up with a down payment               |  | 22.2%            | 4              |
| D. Condition of affordable housing             |  | 27.8%            | 5              |
| E. Location of affordable housing              |  | 22.2%            | 4              |
| F. No barriers                                 |  | 38.9%            | 7              |
| Other (please specify)                         |  | 22.2%            | 4              |
| answered question                              |   |                  | 18             |
| skipped question                               |   |                  | 0              |



### 13. What are the barriers to housing choice in Hamilton County? (check all that apply)

|   |   | Response<br>Percent | Response<br>Count |
|---|---|---------------------|-------------------|
| A. Accessibility for people with disabilities     |    | 6.3%                | 1                 |
| B. Age restricted housing                         |   | 0.0%                | 0                 |
| C. Condition of housing units                     |    | 18.8%               | 3                 |
| D. Cost of housing                                |    | 62.5%               | 10                |
| E. Distance to employment                         |    | 25.0%               | 4                 |
| F. Diversity of housing stock                     |    | 18.8%               | 3                 |
| G. Transportation/access to public transportation |    | 18.8%               | 3                 |
| H. Utility costs                                  |    | 68.8%               | 11                |
| Other (please specify)                            |  | 31.3%               | 5                 |
| answered question                                 |   |                     | 16                |
| skipped question                                  |   |                     | 2                 |

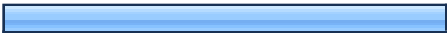








#### 14. What type of housing is needed in Hamilton County? (check all that apply)

|   |   | Response<br>Percent | Response<br>Count |
|---|---|---------------------|-------------------|
| A. Affordable housing                   |  | 43.8%               | 7                 |
| B. Apartments                           |  | 25.0%               | 4                 |
| C. Housing for people with disabilities |  | 12.5%               | 2                 |
| D. Senior housing                       |  | 18.8%               | 3                 |
| <b>E. Single family homes</b>           |  | <b>56.3%</b>        | <b>9</b>          |
| F. Transitional housing for homeless    |  | 12.5%               | 2                 |
| Other (please specify)                  |  | 31.3%               | 5                 |
| answered question                       |   |                     | <b>16</b>         |
| skipped question                        |   |                     | <b>2</b>          |


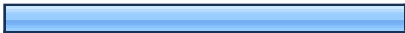




## 15. How important are the following housing issues in Hamilton County?

|                                      | Not<br>important | Not very<br>important | Neither<br>important<br>nor<br>unimportant | Somewhat<br>important | Very<br>important | Rating<br>Count |
|--------------------------------------|------------------|-----------------------|--|-----------------------|-------------------|-----------------|
| Ability to age in place              | 5.9% (1)         | 0.0% (0)              | 17.6% (3)                                  | <b>47.1% (8)</b>      | 29.4% (5)         | 17              |
| Access to jobs                       | 5.9% (1)         | 0.0% (0)              | 5.9% (1)                                   | 29.4% (5)             | <b>58.8% (10)</b> | 17              |
| Access to medical care               | 6.3% (1)         | 0.0% (0)              | 0.0% (0)                                   | 25.0% (4)             | <b>68.8% (11)</b> | 16              |
| Addressing vacant/abandoned<br>homes | 0.0% (0)         | 5.9% (1)              | 5.9% (1)                                   | 23.5% (4)             | <b>64.7% (11)</b> | 17              |
| Affordability                        | 0.0% (0)         | 0.0% (0)              | 0.0% (0)                                   | 35.3% (6)             | <b>64.7% (11)</b> | 17              |
| Foreclosure prevention               | 0.0% (0)         | 12.5% (2)             | 0.0% (0)                                   | <b>50.0% (8)</b>      | 37.5% (6)         | 16              |
| Home repair/ maintenance             | 0.0% (0)         | 0.0% (0)              | 6.3% (1)                                   | <b>62.5% (10)</b>     | 31.3% (5)         | 16              |
| Housing for people with disabilities | 5.9% (1)         | 0.0% (0)              | <b>35.3% (6)</b>                           | 29.4% (5)             | 29.4% (5)         | 17              |
| Housing for Veterans                 | 6.3% (1)         | 0.0% (0)              | <b>31.3% (5)</b>                           | <b>31.3% (5)</b>      | <b>31.3% (5)</b>  | 16              |
| Housing quality                      | 0.0% (0)         | 0.0% (0)              | 17.6% (3)                                  | 23.5% (4)             | <b>58.8% (10)</b> | 17              |
| Housing type                         | 0.0% (0)         | 0.0% (0)              | 25.0% (4)                                  | <b>56.3% (9)</b>      | 18.8% (3)         | 16              |
| Safety                               | 0.0% (0)         | 0.0% (0)              | 6.3% (1)                                   | 18.8% (3)             | <b>75.0% (12)</b> | 16              |
| Senior housing                       | 0.0% (0)         | 5.9% (1)              | 29.4% (5)                                  | <b>35.3% (6)</b>      | 29.4% (5)         | 17              |
| Transportation options               | 0.0% (0)         | 12.5% (2)             | 18.8% (3)                                  | <b>43.8% (7)</b>      | 25.0% (4)         | 16              |
| answered question                    |                  |                       |  |                       |                   | <b>18</b>       |
| skipped question                     |                  |                       |  |                       |                   | <b>0</b>        |

**16. In your opinion, what are the needs facing special populations (like homeless, Veterans, disabled)? (check all that apply)**

|  |   | Response<br>Percent | Response<br>Count |
|--|---|---------------------|-------------------|
| A. Access to employment  |    | 66.7%               | 12                |
| B. Accessible housing (compliant with Americans with Disabilities Act) |    | 44.4%               | 8                 |
| <b>C. Affordable housing</b>   |   | <b>77.8%</b>        | <b>14</b>         |
| D. Down payment assistance   |    | 38.9%               | 7                 |
| E. Rent subsidy  |    | 27.8%               | 5                 |
| F. Transportation options  |    | 50.0%               | 9                 |
| G. Transitional housing  |    | 16.7%               | 3                 |
| H. Utility assistance  |    | 33.3%               | 6                 |
| Other (please specify)   |  | 33.3%               | 6                 |
| answered question  |   |                     | <b>18</b>         |
| skipped question   |   |                     | <b>0</b>          |





## 17. What supportive services are needed in Hamilton County? (check all that apply)

|   |   | Response<br>Percent | Response<br>Count |
|---|---|---------------------|-------------------|
| A. Financial management training/counseling |  | 60.0%               | 9                 |
| B. Housing counseling                       |  | 60.0%               | 9                 |
| C. Job training and counseling              |  | 46.7%               | 7                 |
| D. Substance abuse counseling               |  | 33.3%               | 5                 |
| E. Mental health services                   |  | 40.0%               | 6                 |
| F. Utility or rental assistance             |  | 40.0%               | 6                 |
| Other (please specify)                      |   | 0.0%                | 0                 |
| answered question                           |   |                     | 15                |
| skipped question                            |   |                     | 3                 |

**18. HAND creates and promotes affordable, quality housing and educates the community about housing needs. HAND is a 501(c)(3) non-profit organization that is tax exempt under federal IRS law. HAND addresses the housing needs of low- and moderate-income individuals, families and senior citizens in Hamilton County. HAND does this by providing affordable housing options through the development of rental properties and assisting residents in obtaining homeownership. HAND is conducting a housing needs assessment to determine the needed housing services in the Hamilton County community over the next several years. How familiar are you with HAND's services?**

|  | <b>Not<br/>familiar at<br/>all</b> | <b>Barely<br/>familiar</b> | <b>Somewhat<br/>familiar</b> | <b>Quite<br/>familiar</b> | <b>Very<br/>familiar</b> | <b>Rating<br/>Count</b> |
|--|------------------------------------|----------------------------|------------------------------|---------------------------|--------------------------|-------------------------|
| Senior Rental Housing (Spicewood Garden, Plum Tree Gardens, Pebble Brook Garden) | <b>76.5% (13)</b>                  | 5.9% (1)                   | 11.8% (2)                    | 5.9% (1)                  | 0.0% (0)                 | 17                      |
| Low Income Rental Housing (non-age restricted) (Roper Lofts)                     | <b>82.4% (14)</b>                  | 5.9% (1)                   | 11.8% (2)                    | 0.0% (0)                  | 0.0% (0)                 | 17                      |
| Neighborhood Stabilization Program   | <b>82.4% (14)</b>                  | 0.0% (0)                   | 11.8% (2)                    | 5.9% (1)                  | 0.0% (0)                 | 17                      |
| Homeownership Program  | <b>76.5% (13)</b>                  | 0.0% (0)                   | 23.5% (4)                    | 0.0% (0)                  | 0.0% (0)                 | 17                      |
| Homeowner Rehabilitation Program   | <b>82.4% (14)</b>                  | 0.0% (0)                   | 17.6% (3)                    | 0.0% (0)                  | 0.0% (0)                 | 17                      |
| Homebuyer Counseling and Education   | <b>82.4% (14)</b>                  | 0.0% (0)                   | 17.6% (3)                    | 0.0% (0)                  | 0.0% (0)                 | 17                      |
| <b>answered question</b>   |                                    |                            |                              |                           |                          | <b>17</b>               |
| <b>skipped question</b>  |                                    |                            |                              |                           |                          | <b>1</b>                |

## 19. May we contact you?

|   |  | Response<br>Percent | Response<br>Count |
|---|--|---------------------|-------------------|
| A. No   |  | 88.2%               | 15                |
| B. Yes, please contact me with information about the housing needs assessment |   | 5.9%                | 1                 |
| C. Yes, please add me to your contact list for email                          |   | 5.9%                | 1                 |
| D. Yes, please add me to your mail contact list                               |  | 0.0%                | 0                 |
| Contact information (name, phone, email, mail)                                |   | 11.8%               | 2                 |
| answered question   |  |                     | 17                |
| skipped question  |  |                     | 1                 |

**Page 2, Q10. Have you experienced any of the following in the past two years? (check all that apply)**

|   |   |                      |
|---|---|----------------------|
| 1 | Theft   | Mar 11, 2013 9:09 AM |
| 2 | I have noticed the streets are to small for emergency apparatus | Mar 8, 2013 2:40 PM  |
| 3 | too many coyotes  | Feb 15, 2013 4:11 PM |

**Page 2, Q12. What are the barriers to homeownership in Hamilton County? (check all that apply)**

|   |   |                      |
|---|---|----------------------|
| 1 | i can hardly afford to live in the city i work for!   | Mar 8, 2013 6:25 PM  |
| 2 | Local taxes   | Mar 8, 2013 12:43 PM |
| 3 | Housing for Chemically Sensitive, MCS   | Feb 13, 2013 9:59 AM |
| 4 | Lack of housing which meets the needs of people with severe chemical sensitivity health issues. | Feb 5, 2013 2:04 PM  |

**Page 2, Q13. What are the barriers to housing choice in Hamilton County? (check all that apply)**

|   |   |                      |
|---|---|----------------------|
| 1 | UTILITIES!!!!!! Thanks for selling our water department. My bill went up the very next billing cycle! | Mar 8, 2013 6:25 PM  |
| 2 | property taxes higher in some communities than others   | Mar 8, 2013 2:09 PM  |
| 3 | don't know  | Mar 8, 2013 1:49 PM  |
| 4 | Housing for Chemically Sensitive, MCS   | Feb 13, 2013 9:59 AM |
| 5 | Lack of housing which meets the needs of people with severe chemical sensitivity health issues.       | Feb 5, 2013 2:04 PM  |



**Page 2, Q14. What type of housing is needed in Hamilton County? (check all that apply)**

|   |   |                      |
|---|---|----------------------|
| 1 | Smaller Custom Homes  | Mar 11, 2013 9:09 AM |
| 2 | unique homes for 2nd time home buyers. Not cookie cutter \$100K homes that Arbor typically builds | Mar 8, 2013 2:09 PM  |
| 3 | don't know  | Mar 8, 2013 1:49 PM  |
| 4 | Housing for Chemically Sensitive, MCS   | Feb 13, 2013 9:59 AM |
| 5 | Housing which meets the needs of people with severe chemical sensitivity health issues.           | Feb 5, 2013 2:04 PM  |

**Page 2, Q16. In your opinion, what are the needs facing special populations (like homeless, Veterans, disabled)? (check all that apply)**

|   |   |                      |
|---|---|----------------------|
| 1 | Laziness- Wanting handouts  | Mar 11, 2013 9:09 AM |
| 2 | people with out drivers licenses driving anyways because there are no public transportation options to work, other than cab | Mar 8, 2013 2:09 PM  |
| 3 | don't know  | Mar 8, 2013 1:49 PM  |
| 4 | Access to help with mental health and disabilities  | Feb 15, 2013 4:11 PM |
| 5 | Housing for Chemically Sensitive, MCS   | Feb 13, 2013 9:59 AM |
| 6 | Lack of housing which meets the needs of people with severe chemical sensitivity health issues.                             | Feb 5, 2013 2:04 PM  |

**Page 3, Q19. May we contact you?**

|   |   |                       |
|---|---|-----------------------|
| 1 | Brent Ehrman 317.840.7383 brent.ehrman@crowehorwath.com   | Feb 13, 2013 10:00 AM |
| 2 | No need to contact me - but thanks for offering this survey & considering my responses. I have a friend (Lou Anne Cottingham at 765-252-9917) who is homeless in Hamilton Co. because of inability to find any housing catering to her severe chemical sensitivity issues. No mental illness, & no lack of motivation to improve her circumstances. | Feb 5, 2013 2:09 PM   |